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PET AND ANIMAL SHELTERING CAPACITY: FACILITY, SUPPLY AND EQUIPMENT REQUIREMENTS

Moderator/Speakers

- **Moderator - Michael Whitehead**
 - **Vice-Chair, NVOAD Mass Care Committee, Pets in Shelters Sub-committee Chair, American Red Cross**
- **Speaker - Diane Robinson**
 - **The Humane Society of the United States**
- **Speakers - Josh Cary**
 - **National Animal Rescue and Sheltering Coalition**



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Mission

- National VOAD provides a forum promoting **cooperation, communication, coordination and collaboration**; and fosters more effective delivery of services to communities affected by disaster.



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Membership

- ❑ 65+ National Organization Members
 - ❑ Faith-based, community-based, and other Non-Governmental Organizations
- ❑ 55+ State and Territory Members
 - ❑ Representing Local/Regional VOADs & hundreds of other members throughout the country
- ❑ Various partner agencies representing corporations, foundations, non-profits, government and associations



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NVOAD Mass Care Committee

- The Mass Care Committee is a group comprised of America's leading voluntary agencies in the provision of shelter, feeding, bulk distribution of relief supplies and related services during disasters.
- Its purpose is to pursue avenues for joint action and planning among these and other willing partners to communicate, coordinate, cooperate and collaborate.



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Pet in Shelters Project Subcommittee

- The intent in defining pet sheltering capabilities is to assist NVOAD agencies in better understanding the kinds and quantities of resources necessary to deliver pet sheltering services at the level required to meet the needs of the community.
- This will promote the collaboration of National, State, and Local/Regional VOADs as well as federal, state, and local emergency management during all phases of disasters.



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Subcommittee members

- **Vice-Chair, NVOAD Mass Care Committee, Sub-committee Chair, American Red Cross**

Michael Whitehead

- **Adventist Community Services**

Charlene Sargent

- **FEMA**

Sarah K. Egan

- **The Humane Society of the United States**

Diane Robinson

- **National Alliance of State Animal and Agricultural Emergency Programs (NASAAEP)**

Venessa Sims & Darlene M. Konkle, DVM, MS, DACVIM

- **National Animal Rescue and Sheltering Coalition**

Josh Cary

- **USDA APHIS Animal Care**

Anne M. McCann

- **USDA APHIS Animal Care**

Kevin M. Dennison, DVM

- **USDA APHIS**

Michael J Riedy

- **Best Friends Animal Society**

Sharon Hawa

- **American Veterinary Medical Association**

Warren J. Hess, DVM

- **Banfield Foundation**

Kim Van Syoc

- **Extension Disaster Education Network**

Ragan Adams, MA, DVM

- **GreaterGood.org**

Denise Bash



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National Mass Care Strategy website

NATIONAL MASS CARE STRATEGY

HOME ABOUT GET INVOLVED RESOURCE CENTER ARCHIVES THE NATIONAL MASS CARE EXERCISE

**COVID-19
SHELTERING
CONGREGATE
GUIDELINES**

COVID-19 Sheltering Congregate Guidelines
Documents providing general guidelines for making sheltering decisions in a COVID-19 environment. [More »](#)

COVID-19 Sheltering Congregate Guidelines

April 8, 2020



The following documents are provided as general guidelines for making congregare sheltering decisions in a COVID-19 environment.

Pre-Landfall Congregate Shelter Operations in a COVID-19 Pandemic

This guidance focuses solely on the tactics of pre-landfall congregare sheltering in a COVID-19 environment in order to ensure the American Red Cross is able to deliver these services, if necessary.

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RECENT POSTS

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COVID-19 Sheltering Non-Congregate Guidelines
The following documents are provided as general guidelines for making non-congregate sheltering. [Read More »](#)

COVID-19 Feeding Guidelines
Feeding Resources Feeding in COVID-19 Congregate Shelters A Red Cross job tool [Read More »](#)

GET INVOLVED

[Click here](#) to share your Mass Care activities, events and exercises with us.

MASS CARE CONTACTS

[Click the map](#) to find a state Mass Care lead.

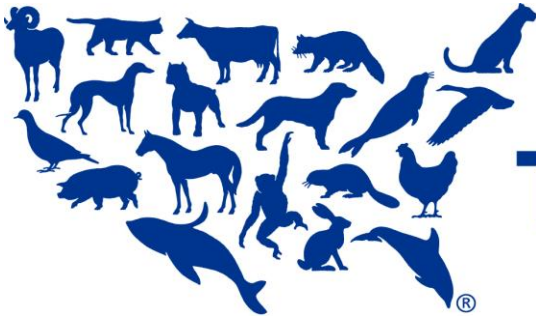


NMCS@redcross.org

<http://nationalmasscarestrategy.org/>



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THE HUMANE SOCIETY OF THE UNITED STATES



HUMANE SOCIETY INTERNATIONAL



Global Animal Rescue and Response (GARR) AKA Global Animal Rescue Team

Diane Robinson

Program Manager, Disaster Services



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The HSUS Animal Rescue Team



Investigative and Field Services division of The HSUS



Work regularly with Law Enforcement to rescue animals from cruelty including puppy mills, animal fighting, large scale neglect, and other life-threatening situations.



Coordinate with local emergency management in natural disasters to remove animals from harm and care for them through the crisis.



Partner with internal and external stakeholders to offer pre-planning consultation, animal care and sheltering, transport, and placement.



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The Animal Rescue Team

Our Four Branches



Operations:

- 🐾 Sheltering and Rehabilitation
- 🐾 Logistics
- 🐾 Field Readiness and Equipment Management
- 🐾 Animal Care

Disaster Response:

- 🐾 Preparedness and Response
- 🐾 Training
- 🐾 Capacity Building/ Formalized Partnerships

Animal Crimes:

- 🐾 Rewards
- 🐾 Tip lines
- 🐾 Case Investigation and Development

Animal Rescue Volunteers:

- 🐾 Recruitment and onboarding
- 🐾 Training
- 🐾 Capacity Building



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Animal Rescue Team Disaster Services

Humane-made Disaster:

- 🐾 Oil spills
- 🐾 Chemical Spills
- 🐾 Nuclear meltdown
- 🐾 Wildland fire

Natural Disaster:

- 🐾 Hurricanes
- 🐾 Wildland fire
- 🐾 Tornadoes
- 🐾 Flood
- 🐾 Pandemics
- 🐾 Earthquakes



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Animal Rescue Team Disaster Services



- 🐾 Promote the capacity and work of the organization with other national mass care organizations
- 🐾 Provide training for first responders and animal care agencies on facility and community preparedness.
- 🐾 Assist communities and agencies with developing disaster plans.
- 🐾 Develop relationships in communities to facilitate response



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NARSC

NATIONAL ANIMAL RESCUE AND SHELTERING COALITION



:Josh Cary
Past Chair of NARSC,
National Director of Operations for
American Humane Rescue



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NARSC

NATIONAL ANIMAL RESCUE AND SHELTERING COALITION



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National Animal Rescue and Sheltering Coalition

- ❑ Formed in 2006 as a result of Lessons Learned from Hurricane Katrina
- ❑ Our Mission is to identify, prioritize and find collaborative solutions to major human-animal emergency issues
- ❑ 14 members dedicated to professionalism in disaster preparedness, emergency response and management



Lamar-Dixon, Sep 05



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NARSC Transparency

- Code of conduct
- Regular meetings
- Communication during disasters
- Coordination and Collaboration
- Best Practice Working Group Co-Chairs
- Providing liaison or subject matter expertise before, during, afterwards
- Commitment to training, exercises
- Federal planning partners
- Integrate into emergency management processes
- Sharing lessons learned and best practices at local, state, and national levels



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Best Practice Working Groups

Best Practices, a cooperative agreement between USDA and NASAAEP

- Emergency Animal Decontamination
- Animal Evacuation and Transportation
- Emergency Animal Sheltering
- Disaster Veterinary Care
- Preparedness and Community Outreach
- Planning and Resource Management
- Zoological
- Animal Search and Rescue



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Disaster is a local problem requiring a local response.

Federal partners/NGO's supplement when the incident exceeds local capabilities.



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Human-Animal Bond

People will go to great lengths to protect their pets – not evacuating, not going into shelters because no place for their pets, going back to rescue pets.



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My History of Emergency Animal Sheltering

July 2007 Miami, OK Flooding



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My History of Emergency Animal Sheltering



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What's changed?

Planning and Training



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Pet and Animal Sheltering Capacity:

Facility, Supply and Equipment Requirements



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Scope and Application

- Purpose: Assist agencies in better understanding the kinds and quantities of resources necessary to deliver pet sheltering services at the level required to meet the needs of the community.
 - Promote the collaboration of National, State, and Local/Regional VOADs as well as federal, state, and local emergency management
- Scope. Limited.
 - Focus on the kinds and quantities of resources (personnel, supplies & equipment) required to establish and manage a temporary shelter for the safe and humane handling, care and housing of companion animals, including pets, service animals and assistance animals as well as livestock.
 - Identifies quantities of supplies and equipment required for the initial 7 days for 3 sizes of shelters (500, 300 or 100 animals) with a fixed percentage of animal species.
 - Provide the Pet Sheltering Team with enough resources to start



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Intended Audience

National, State, Regional, and Local VOADs and federal, state, tribal, & local agencies with pet sheltering responsibilities in the event of a disaster.



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Definitions.

- Capability is defined as the ability to deliver a service with the kinds of available resources.
 - Level of service that can be delivered with the quantities of available resources.
 - The National Incident Management System (NIMS) defines resources, as
“Personnel, equipment, teams, supplies, and facilities available or potentially available for assignment to incident operations and for which status is maintained.”



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Definitions.

- Co-located sheltering: Animal and people living spaces are separate. Owners may or may not participate in care. If owners are NOT participating in care, animal care staffing needs increase.
- Cohabitated sheltering: Animals are living with their people in an emergency shelter.
- Open shelter: Not all animals will be “owned.”
 - Rescued animals,
 - Owner give-ups,
 - Dislocated shelter animals,
 - Strays,
 - Others.
 - Primary responsibility for the animals’ care will fall on your staff and volunteers.
 - Usually this type of shelter will require more space
 - Labor-intensive and require significantly more staff



Facility Notes

General

- Churches or schools are not good candidates
 - Return to their original function much quicker
 - Sheltered animals may need to remain in a shelter longer



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Facility Notes

Space requirements (shelter & species type)

- Pet & companion animals
 - ▣ Co-located shelters, assuming 500 animals, 75-100 sq. ft. per animal
 - ▣ Cohabitated shelters, 50-75 sq. ft. per person/animal
- Segregation for only cat/only dog
- Livestock
 - ▣ Horse stalls are generally 10x10 up to 12x12 in facilities
 - ▣ Stalls of 6x6 or 8x8 for goats, sheep, or swine
 - ▣ Llamas and alpacas typically need 8x8 and larger



Facility Notes

Care ratios:

- Increase with the increased length of care
- Dependent on species, size, space, etc. Ratios are ONLY for a co-located shelter where owners are NOT participating daily care.
- Generically:
 - Dogs/Cats: 2 persons per 25-35 animals
 - Pocket Pets/Small Animals: 2 persons per 50 animals
 - Horses: 2 persons per 10-20 head of horse
 - Farm Animals/Fowl: 2 persons for every 50 animals



Resource Typing Teams

- Like different disciplines a way to categorize what is needed
- Developed from a variety of agencies work SAADRA, NARSC, NASAAEP, FEMA, USDA, and many more
- What experience is needed

Type 3 Animal Sheltering Team-CH					
Description	A Type 3 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.				
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of companion animals, including pets, service animals, and assistance animals.			Capacity	100
Facility	See Facility Notes.		Strategy	Cohabitated Sheltering.	
Item #	Resource	Kind	Type	Available Measure	Quantity
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	1
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2
4	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	1
5	NIMS Veterinarian	Personnel	Type 2	# qualified	1
6	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	2
7	Animal Shelter Equipment Kit	Equipment	Type 3	# available	1
8	Animal Shelter Supply Kit	Supplies	Type 3	# available	1



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Resource Typing Teams

Type 3 Animal Sheltering Team-CH

Description	A Type 3 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.					
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of companion animals, including pets, service animals, and assistance animals.				Capacity	100
Facility	See Facility Notes.			Strategy	Cohabitated Sheltering.	
Item #	Resource	Kind	Type	Available Measure	Quantity	
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	1	
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1	
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2	
4	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	1	
5	NIMS Veterinarian	Personnel	Type 2	# qualified	1	
6	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	2	
7	Animal Shelter Equipment Kit	Equipment	Type 3	# available	1	
8	Animal Shelter Supply Kit	Supplies	Type 3	# available	1	



Resource Typing Teams

Type 2 Animal Sheltering Team-CH

Description	A Type 2 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.				
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of companion animals, including pets, service animals, and assistance animals.	Capacity	300		
Facility	See Facility Notes.	Strategy	Cohabitated Sheltering.		
Item #	Resource	Kind	Type	Available Measure	Quantity
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	2
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2
4	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	2
5	NIMS Veterinarian	Personnel	Type 2	# qualified	2
6	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	4
7	Animal Shelter Equipment Kit	Equipment	Type 2	# available	1
8	Animal Shelter Supply Kit	Supplies	Type 2	# available	1



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Resource Typing Teams

Type 1 Animal Sheltering Team-CH

Description	A Type 1 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.				
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of companion animals, including pets, service animals, and assistance animals.	Capacity	500		
Facility	See Facility Notes.	Strategy	Cohabitated Sheltering		
Item #	Resource	Kind	Type	Available Measure	Quantity
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	3
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2
4	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	3
5	NIMS Veterinarian	Personnel	Type 2	# qualified	3
6	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	6
7	Administrative Support	Personnel	Not specified	# available	1
8	Animal Shelter Equipment Kit - Small or Large	Equipment	Type 1	# available	1
9	Animal Shelter Supply Kit - Small or Large	Supplies	Type 1	# available	1



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Resource Typing Teams

Type 3 Animal Sheltering Team-CL

Description	A Type 3 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.				
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of companion animals, including pets, service animals, and assistance animals.			Capacity	100
Facility	See Facility Notes.		Strategy	Collocated Sheltering.	
Item #	Resource	Kind	Type	Available Measure	Quantity
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	1
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2
4	NIMS Animal Care and Handling Specialist	Personnel	Type 2	# qualified	3
5	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	1
6	NIMS Veterinarian	Personnel	Type 2	# qualified	1
7	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	2
8	Animal Shelter Equipment Kit	Equipment	Type 3	# available	1
9	Animal Shelter Supply Kit	Supplies	Type 3	# available	1



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Resource Typing Teams

Type 2 Animal Sheltering Team-CL

Description	A Type 2 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.				
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of companion animals, including pets, service animals, and assistance animals.			Capacity	300
Facility	See Facility Notes.		Strategy	Collocated Sheltering.	
Item #	Resource	Kind	Type	Available Measure	Quantity
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	2
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2
4	NIMS Animal Care and Handling Specialist	Personnel	Type 2	# qualified	4
5	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	2
6	NIMS Veterinarian	Personnel	Type 2	# qualified	2
7	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	4
8	Animal Shelter Equipment Kit	Equipment	Type 2	# available	1
9	Animal Shelter Supply Kit	Supplies	Type 2	# available	1



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Resource Typing Teams

Type 1 Animal Sheltering Team-CL

Description	A Type 1 Animal Sheltering Team manages the oversight, setup, operations, communication, and demobilization of a temporary animal shelter collocated with a temporary shelter for human populations.				
Overall function	Establishes and manages a temporary shelter for the safe and humane handling, care, and housing of one of the following animal populations: 1) SMALL - Companion animals, including pets, service animals, and assistance animals, or 2) LARGE - Livestock, including food or fiber animals and domesticated equine species.		Capacity	500	
Facility	See Facility Notes.		Strategy	Collocated Sheltering.	
Item #	Resource	Kind	Type	Available Measure	Quantity
1	NIMS Animal Emergency Response Team Leader	Personnel	Type 1	# qualified	3
2	NIMS Animal Emergency Response Shelter Manager	Personnel	Type 2	# qualified	1
3	NIMS Animal Care and Handling Specialist	Personnel	Type 1	# qualified	2
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5	NIMS Animal Intake and Reunification Specialist	Personnel	Type 2	# qualified	3
6	NIMS Veterinarian	Personnel	Type 2	# qualified	3
7	NIMS Veterinary Assistant	Personnel	Type 2	# qualified	6
8	Administrative Support	Personnel	Not specified	# available	1
9	Animal Shelter Equipment Kit - Small or Large	Equipment	Type 1	# available	1
10	Animal Shelter Supply Kit - Small or Large	Supplies	Type 1	# available	1



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Animal Shelter Supply Kits

Animal Shelter Supply Kits (Small) - Companion Animals & Pets					
Note: Quantities are based on a one week order.	Animal composition 60% dogs, 30% cats & 10% other				
Name	Description	Unit	Quantity		
			Type 1	Type 2	Type 3

- Small – Companion Animals & Pets
 - ▣ Animal composition 60% dogs, 30% cats & 10% other
- Large – Large Animals
 - ▣ Animal composition 80% horses; 20% other



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Animal Shelter Supply Kits

Animal Shelter Supply Kits (Small) - Companion Animals & Pets					
Note: Quantities are based on a one week order.	Animal composition 60% dogs, 30% cats & 10% other				
Name	Description	Unit	Quantity		
			Type 1	Type 2	Type 3
Shelter Forms	See Appendix 5, Cohabitated Human Pet Shelter Toolkit , for examples of Animal Sheltering and Evacuation Forms - https://nationalmasscarestrategy.org/wp-content/uploads/2018/08/Cohabitated-Shelter-Guide-LA.pdf				
Abandoned and Surrendered Form	(obtain from local animal control if possible) (will animal control be involved? They will be taking custody of these animals if they should be abandoned/surrendered? Then, they should be transferred to AC facility upon signature		100	60	20
Animal Emergency Shelter Admit/Discharge			650	450	250
Animal Emergency Shelter Rules and Agreement	May be dependent on facility and could be dictated by county/ access, etc. For collocated versus cohabitation - collocated will need rules of care and conduct for owners with pets. Cohabitated will need visiting hours, areas of access, etc.		650	450	250



Sections of the Supplies

- Shelter Forms
- Administrative Supplies
- Husbandry Supplies
- Food Supplies
- Cleaning Supplies
- Administrative Equipment
- Husbandry Equipment
- General Equipment



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Summary/Wrap up

Agency Having Jurisdiction

(AHJ)

**Animal Emergency Shelter
Operations**

Personnel

Supplies

Partners

Location



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American Humane Rescue



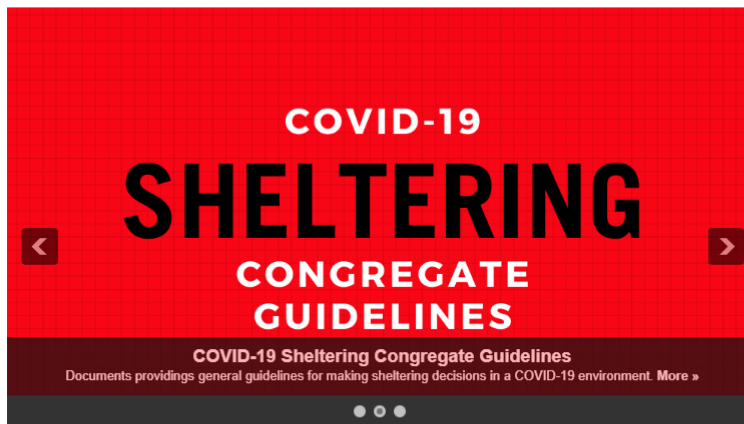
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COVID-19. Featured. Sheltering

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COVID-19 Sheltering Non-Congregate Guidelines
The following documents are provided as general guidelines for making non-congregate sheltering. [Read More »](#)

COVID-19 Feeding Guidelines
Feeding Resources Feeding in COVID-19 Congregate Shelters A Red Cross job tool [Read More »](#)

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<http://nationalmasscarestrategy.org/>



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